



Independent Auditor's Assurance Report

To the Management and the stakeholders of Arion banki hf.

We have been engaged by Arion banki hf. to provide limited assurance on Arion bank's GRI index disclosed according to Global Reporting Initiative standard, Core, and non-financial information disclosed according to Nasdaq ESG reporting guide, ("the Reports") in Arion bank's Sustainability report for the year 2020.

Our engagement was performed in order to:

- Assess whether 2020 GRI index is presented according to GRI standard, Core and non-financial information is presented according to Nasdaq ESG reporting guide;
- Review underlying data processes;
- Assess whether overall text in the chapter "Society and environment" in the Annual and Sustainability Report 2020 is in accordance with disclosed indicators

We express a conclusion providing limited assurance.

Management's responsibility

The Management of Arion bank is responsible for collecting, analysing, aggregating and presenting the information in the report, ensuring that the information is free from material misstatement, whether due to fraud or error.

Our independence and quality control

We have complied with the independence and other ethical requirements of the Code of Ethics for Professional Accountants (IESBA Code), which are based on the fundamental principles of integrity, objectivity, professional competence and due care, confidentiality and professional behaviour.

Deloitte ehf. is subject to International Standard on Quality Control (ISQC) 1 and, accordingly, applies a comprehensive quality control system, including documented policies and procedures regarding compliance with ethical requirements, professional standards and applicable legal and regulatory requirements.

Auditor's responsibility

Our responsibility is to express a limited assurance conclusion on the GRI index, and non-financial information presented in the Sustainability Report. We have conducted our work in accordance with ISAE 3000 (revised), Assurance Engagements Other than Audits or Reviews of Historical Financial Information, to obtain limited assurance about our conclusion. In accordance with the standard we have planned and performed our work to obtain limited assurance about whether the GRI index and non-financial information is free from material misstatement.

A limited assurance engagement is less in scope than a reasonable assurance engagement. Consequently, the level of assurance obtained in a limited assurance engagement is lower than the assurance that would have been obtained had we performed a reasonable assurance engagement. Considering the risk of material misstatement, we planned and performed our work to obtain all information and explanations necessary to support our conclusion.

We performed reviews of data, recalculation of data, reviews of the underlying data processes as well as interviews with those responsible for producing the data. Our work has included interviews with key functions in Arion bank, inquiries regarding procedures and methods to ensure that selected GRI indicators and non-financial information have been incorporated in accordance with the guidelines in GRI Core and Nasdaq ESG reporting guide. We have assessed processes, tools, systems and controls for gathering, consolidating and aggregating GRI and non-financial data at Arion bank, and performed analytical review procedures and tested data prepared against underlying documentation. Furthermore, we have evaluated the overall text in the chapter "Society and environment" in Arion bank's Annual and Sustainability Report for the year 2020, including the consistency of information.

Conclusion

Based on the procedures we have performed and the evidence we have obtained, nothing has come to our attention that causes us to believe that Arion bank's GRI index and non-financial information for the year ended 31.12.2020 is not prepared, in all material respects, in accordance with GRI standard, Core and Nasdaq ESG reporting guide and that the overall text in the chapter "Society and environment" in the Annual and Sustainability Report is in accordance with disclosed indicators.

Kópavogi, February 10th 2021

Deloitte ehf.



Páll Grétar Steingrímsson

State-Authorised Public Accountant